



TELEHEALTH COVERAGE/REIMBURSEMENT EXPANSION

END DATES

Updated 12/3/20

MOST RECENT UPDATES HIGHLIGHTED

| PAYER | Telehealth Parity Liberalizations If Yes- current expiration date | Telephonic Visit | | Video Visit | |
|----------|--|---------------------------------|-------------------------------|---------------------------------|-------------------------------|
| | | Parity with Clinic Visit Y/N | If no, Describe reimbursement | Parity with Clinic Visit Y/N | If no, Describe reimbursement |
| AETNA | 12/31/2020 | NO | Enhanced Payments | YES | - |
| AMBETTER | 1/21/2021 | | | | |
| BCBS | 6/30/2021 | YES | - | YES | - |
| CIGNA | 12/31/2020 | YES | - | YES | - |
| HUMANA | End of PHE, per federal regulations 1/21/2021 | NO | Standard Phone Payment | YES | - |
| MEDICARE | Indefinitely | NO | Enhanced Payments | YES | - |
| MEDICAID | 1/21/2021 | NO | Enhanced Payments | YES | - |
| UHC | 12/31/2020 | YES | - | YES | - |

For additional information, please navigate to the Telehealth resource site on the Duke Health Intranet at (<https://pdc.dukehealth.org/telehealth>).